

# Public Workshop – P&C Claim Environment

## July 17, 2023

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**Time** 11:00am – 1:00pm

**Location** Zoom Meeting: Meeting ID: 870 0479 2625  
Register in advance for this meeting:  
<https://wa-oic.zoom.us/meeting/register/tZMtd-2vpzksGNGcH2SFRTUjWxMJX7iQK2c>

### Objective

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Public forum to discuss the P&C claim environment with the insurance industry, national and regional repair professionals, claim experts, and consumers.

### Agenda items

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Time	Item
11:00 to 11:05	<b>Washington state Insurance Commissioner Mike Kreidler</b> <ul style="list-style-type: none"><li>Opening remarks by Commissioner Kreidler</li></ul>
11:05 to 11:25	<b>NWIC/APCIA/NAMIC</b> <ul style="list-style-type: none"><li>Kenton Brine, President, Northwest Insurance Council</li><li>Mark Sektnan, Vice President, American Property Casualty Insurance Association</li><li>Christian Rataj, Regional Vice President, National Association of Mutual Insurance Companies</li></ul>
11:25 to 11:40	<b>Society of Collision Repair Specialists</b> <ul style="list-style-type: none"><li>Aaron Schulenburg, Executive Director</li></ul>
11:40 to 11:50	<b>MAS Solutions</b> <ul style="list-style-type: none"><li>John Walker, Jr., Chief Operating Officer</li></ul>
11:50 to 12:00	<b>Claim Dispute Resolution</b> <ul style="list-style-type: none"><li>Roger Howson, President</li></ul>
12:00 to 12:10	<b>Washington Independent Collision Repairer's Association</b> <ul style="list-style-type: none"><li>Justin Lewis, President</li><li>Jeff Butler, past President</li></ul>

12:10 to 12:20

**Harber Appraisal**

- Mike Harber, President

12:20 to 12:35

**NAIC Consumer Liaison Representative**

- Erica Eversman, Automotive Education & Policy Institute

12:35 to TBD

**Open for Public Comment**

Public Workshop will stay open until all participants have an opportunity to provide comment